

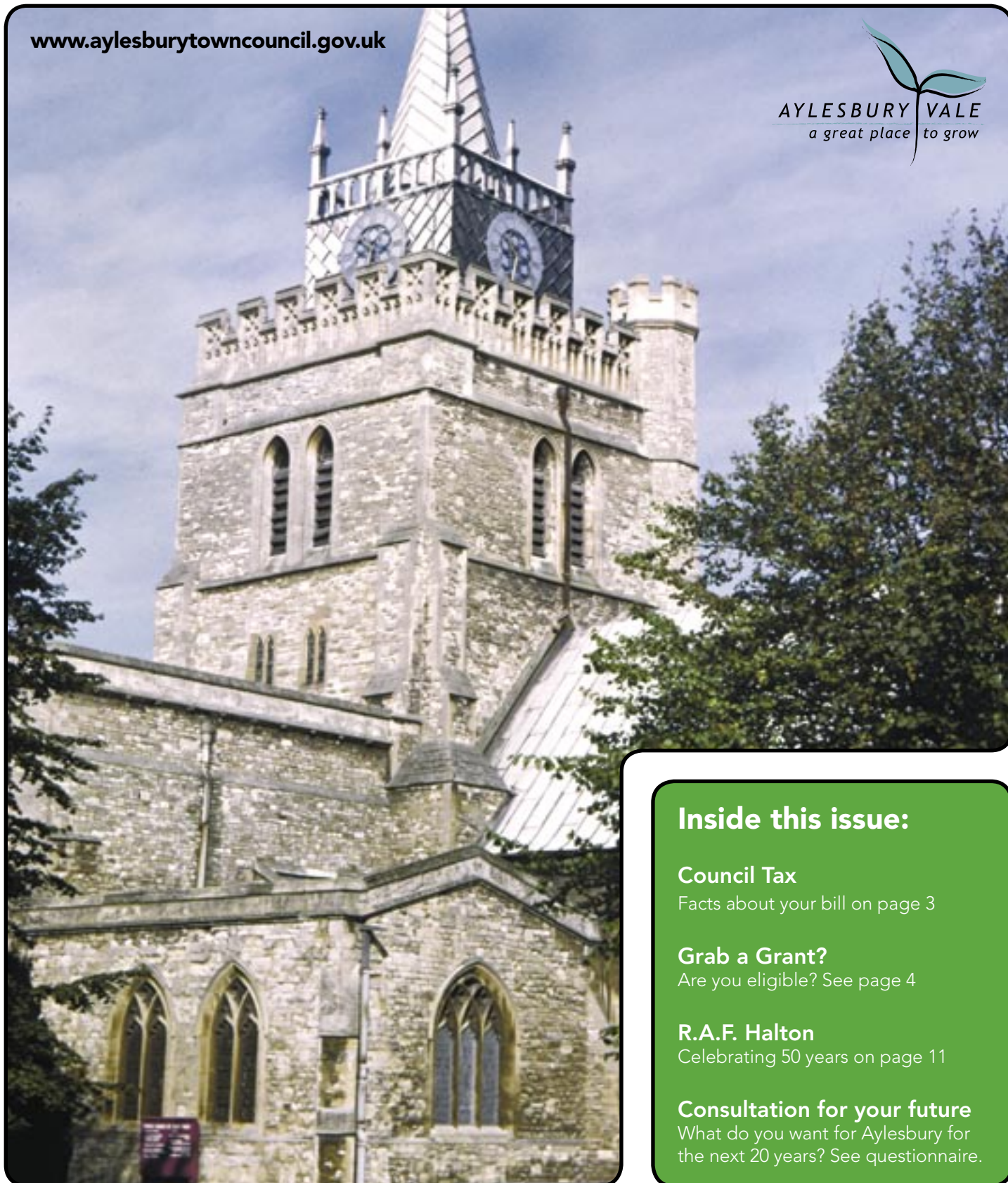
Aylesbury Town matters

Aylesbury Town Council Magazine
Issue One May 2006



Bringing information that matters to the people of Aylesbury

www.aylesburytowncouncil.gov.uk



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Council Tax

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R.A.F. Halton

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www.aylesburytowncouncil.gov.uk

Opening hours:
Monday - Thursday 8.45 am - 5.15 pm
Friday 8.45 am - 4.45 pm

Front Cover Photograph by Ken Poole

Welcome Note

Welcome to the first edition of Aylesbury Town Matters, your news magazine from Aylesbury Town Council. We will be sending you Aylesbury Town Matters four times a year. We're sure you'll find it an interesting read and have tried to strike a balance of articles about events that have taken place recently and information for you about the services your council provides as well as a diary of forthcoming events.

In this issue we have articles on these topics:

- What the Town Council does
- What you want for the future of Aylesbury
- Grants for voluntary and community organisations in Aylesbury

Moreover we hope that we can encourage you to comment and contribute articles and letters for us to share.

Best Wishes
Cllr Julian Newman

Waterside Development

Your Town Council welcomes and supports the District Council's move to develop the Canalside and Civic Centre areas of Aylesbury. These places are long overdue for rejuvenation and to have their potential realised. Aylesbury residents can be assured that the Town Council will carry a watching brief to ensure that whatever is proposed truly reflects and delivers the real needs of the town. Our key areas of concern are that the retail development should be cohesive with our existing shopping areas in order to create the impression that the town offers a comprehensive shopping centre as a whole. We also recognise that the entertainment project should deliver the aspirations of our rapidly growing population and any gap between the closure of the Civic Centre and the new centre should be as small as possible.

Cllr Julian Newman

What the Town Council does

There are three Councils in Aylesbury: the Bucks County Council, in County Hall; Aylesbury Vale District Council (A.V.D.C), on the High Street and the Town Council, in Church Street, next to Buckinghamshire County Museum.

Each of these Councils provides a different set of services.

The County Council provides education, major highways, Social Services and rubbish disposal etc. It is responsible for things that need to be dealt with on a County-wide basis. The District Council provides housing, environmental health, rubbish collection and street cleansing, and leisure facilities like Aquavale and Vale Park. It manages the affairs of Aylesbury Vale as a whole.

The Town Council exists especially to look after the interests of Aylesbury people.

It provides allotments, some of the hanging baskets, some of the planters that brighten our town and dog hygiene and litter bins. Town Councillors also keep a very close eye on planning applications and developments in Aylesbury, and do their best to make sure the views of local residents are taken into account whenever changes are proposed. They act as a pressure group for the people, highlighting local issues and sometimes helping to prevent the District and County Councils from introducing changes that local people are opposed to. They can provide street furniture, bus shelters and street lighting. And they are in a very strong position to campaign for what local people say they want.

In addition to supporting local people through campaigns, the Town Council can assist resident's organisations to help themselves. For example, a considerable number of community groups have been helped to achieve their aims by a grant from the Town Council. The Council can also provide help in the form of expertise and guidance for groups undertaking new projects.

The Town Council can also bring great monetary benefits to Aylesbury. A lot of big projects, such as new leisure centres, are too expensive for Councils to fund these days. The Town Council has the power to provide seed money, which can be used to obtain very substantial match funding, from the Government, or the South East Development Agency, or one of the lottery funds. Sometimes as much as three or four pounds can be attracted to every one put up by the Town Council. This means that, say, £125,000 from the Town Council could be used to attract £375,000 of government grants, giving a total of £500,000 to provide what our townspeople believe they need. This is very good value for money.

Throughout the year the Town Council organises events which create fun for residents and, by bringing visitors in, boost the local economy. The Council also works in partnership with AVDC, giving funding towards Christmas lights, the Summer Street Festival and so on.

We think you'll have to agree that your Town Council is a real asset, and we hope that you will support the efforts of the Council to bring in more and more money for improvements in Aylesbury.

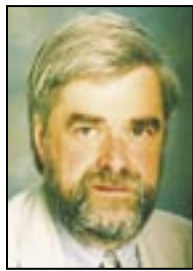


Councillor Mrs. Denise Summers,
Mayor of Aylesbury 2004 - 2006, with Sir Nigel Mobbs

Aylesbury Town Councillors



CLLR
Julian Newman
Ward: Bedgrove



CLLR
Alan Sherwell
Ward: Bedgrove



CLLR
Graham Webster
Ward: Bedgrove



CLLR
Penni Thorne
Ward: Bedgrove



CLLR
Steven Mitchell
Ward: Central



CLLR
Denise Summers
Ward: Mandeville



CLLR
Niknam Hussain
Ward: Mandeville



CLLR
Mark Willis
Ward: Mandeville



CLLR
Terry Sherwin
Ward: Gatehouse



CLLR
Pat Jamieson
Ward: Gatehouse



CLLR
Tuffail Hussain
Ward: Gatehouse



CLLR
Jenny Puddefoot
Ward: Elmhurst



CLLR
Joan Poole
Ward: Elmhurst



CLLR
Raj Khan
Ward: Elmhurst



CLLR
Steve Patrick
Ward: Oakfield



CLLR
Angela Turner
Ward: Oakfield



CLLR
Freda Roberts MBE JP
Ward: Southcourt



CLLR
David Ralph
Ward: Southcourt



CLLR
Ahmed Zulifqar
Ward: Oxford Rd



CLLR
Mike Smith
Ward: Oxford Rd



CLLR
Ranjula Takodra
Ward: Walton Court



CLLR
Ray Ghent
Ward: Quarrendon



CLLR
Mohammed Nazir
Ward: Quarrendon

Contacting Your Councillors

COUNCILLOR	CONTACT NUMBER	EMAIL
Julian Newman	01296 583620	julian.newman@aylesburytowncouncil.gov.uk
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Mohammed Nazir	0794 652 4540	mohammed.nazir@aylesburytowncouncil.gov.uk

Your Council Tax for 2006-2007

Some facts about your Council Tax Bill

For every £1 of the Council Tax you pay, 1 penny is taken by Aylesbury Town Council! The rest goes to Buckinghamshire County Council (BCC) which takes about 74p, Aylesbury Vale District Council, about 11p, the Police, about 10p and the Fire Service about 4p.

The Government supports the two other Councils, Police and Fire Service by giving them additional money through Government Grants and the Business Rate. The Town Council does not receive any money from the Government and so must raise all its money through the Council Tax.

A Band D property in Aylesbury will pay about 69p a week (about the cost of a can of coke) towards the Town Council, or just under £36 for the year. For the next financial year Aylesbury Town Council is asking the people of Aylesbury for £640,000. Compare this with Bucks County Council, which costs about £60,000,000 a year!

The money raised is used by the Town Council to look after the interests of the people of Aylesbury, and of Aylesbury alone. It can also be used by the Town Council to obtain match funding from some of the big funds, and when that happens your weekly 69 pence can be turned into £2.00.

Grab a grant?

Are you involved in a charitable or voluntary organisation working for the benefit of people in Aylesbury generally, or a particular community of our town?

If so, you may be able to apply for a grant from the Town Council. Grants of between £25 and £1000 can be awarded to support a project, event or service, or to purchase equipment to help your group provide services to its users.

The Town Council will fund up to 50% of the total cost of what you want to do. The other 50% can come from your own fundraising, existing resources, another grant from somewhere else or even possibly "in kind".

To get an application form and more details of how the grants scheme works, please contact:-
Ms Shirley Francis, Deputy Town Clerk, Aylesbury Town Council, 5 Church Street, Aylesbury
HP20 2QP, telephone 01296 425678 or e-mail admin@aylesburytowncouncil.gov.uk



Photo courtesy of The Bucks Herald

Examples of grants given by the Town Council in the last year:

- Quarrendon Quackers Playgroup - for soft play equipment
 - St John's Mens Club - for outings etc
 - Aylesbury Credit Union
- Girl Guides - various improvements to hall
- Citizens Advice Bureau - computer equipment

Community Radio Station - AVR fm

In 2001 community stations were licensed long term to trial the concept of community radio stations to serve local communities, especially such organisations as blind and partially sighted groups, elderly groups, minority ethnic groups, youth groups and many others.

AVR fm is a community radio station that will be going on air during April/May 2006 and a second time later in 2006 for a short term broadcast when the Station will be able to take ads and sponsorships of programmes, and trial a full time community radio format. For information on advertising and sponsorship, or indeed to make a donation, please e-mail info@avrfm.co.uk.

The Station expects to have many voluntary positions available including: presenters, newsreaders, call takers, OB staff and roving interview staff, so please feel free to e-mail info@avrfm.co.uk stating what you feel you could offer.

Aylesbury Credit Union

Aylesbury Credit Union (ACU) is a non-profit making organisation, which offers high quality and low cost financial services to its members, in an effort to improve the financial wellbeing of the community.

It is run by members for members. Each member has an equal voting right, irrespective of the amount of their savings. It has a Board of Directors, elected at the AGM, a Credit Committee, and a Supervisory Committee, whose responsibilities are set out in the Rule Book. All officers undertake over 65 hours of training approved by the Association of British Credit Unions Ltd. This is necessary to maintain accreditation and registration with the Registry of Friendly Societies and to satisfy the recent changes to the Financial Services Authority regulations for Credit Unions.

Aylesbury Credit Union offers the opportunity for regular saving and responsible borrowing to people whose accounts would be of little or no interest to the big banks. Many of our members have never had savings before. Loans are given in proportion to members savings and are taken out for such things as car repairs, or new cookers. There are instances of loans being used to pay rent arrears to prevent eviction, because the members had lost their jobs. It is an important alternative to loan sharks.

Membership is gradually increasing, and loans have been repaid without any bad debts. There is a very friendly atmosphere at the weekly collection

points, which are held in community centres in Walton Court, Southcourt and Meadowcroft. Many savers become quite friendly with the unpaid volunteers and talk about their families, homes, etc. Any member facing a potentially serious debt problem is recommended to contact AVDC's Budget Advice Service.

During the last year Aylesbury Credit Union has moved office to the Town Centre, and opened a fourth collection point at The Healthy Living Centre on Walton Court. As volunteers are recruited, new collection points can be opened, although the common bond restriction placed on credit unions by the FSA does somewhat restrict expansion plans.

It is intended to carry out another campaign to attract new members this year, and it is hoped that some of these members will volunteer to undertake the rigorous training and stand as elected officers.



Photo courtesy of The Bucks Herald

How your Council Tax is shared out

By increasing its charge by 31p per week the Town Council will be able to provide greater benefits for the people of Aylesbury.

	2005/6 Band D Tax	2006/7 Band D Tax	Percentage of Total	Increase in pence per week	
				From	To
Buckinghamshire County Council	889.46	933.04	70.8	17.11	17.94
Buckinghamshire Fire Authority	46.87	49.86	3.8	0.90	0.96
Thames Valley Police	126.28	132.58	10.1	2.43	2.55
Aylesbury Vale District Council	110.84	116.10	8.8	2.13	2.23
Aylesbury Vale District Council Special Expenses	46.01	50.00	3.8	0.88	0.96
Aylesbury Town Council	19.68	35.97	2.7	0.38	0.69
Total	1239.14	1317.55	100.0	23.83	25.34

Aylesbury Town Centre Events 2006 May - August

MAY

Combat Robots

Sunday 14 May

11.00am - 3.00pm - **Combat Arena - Kingsbury**

It's back ... The robots are once again taking over the centre of Aylesbury. The Robot Wars contestants will be returning for the third year, but this time bigger and better!

Not only will the event feature the Featherweight Robots fighting it out once again, but with a more advanced arena being used, spectators will be able to witness the carnage of the big 100kg monster Robot Wars TV Robots as they take centre stage and provide some demonstration fights rather than previously sitting looking pretty.

Central to the event will be the arena, however just as important, the robots will be on show in-between fights in the Pit area where they will be repaired ready for their next fight. Visitors to the event will get a chance to meet the people behind the robots and see the machines up close and personal. The Combat Robots event is a 'smashing' free event for all ages!

Farmers' Market

Tuesday 23 May 9.00am - 2.00pm, **Market Square**

JUNE

Italian Market - Kingsbury

Friday 23 - Saturday 24 June, 9.00am - 4.00pm

La Dolce Vita comes to Aylesbury. Come along to Kingsbury to savour and take home a fresh taste of Italy. Who can resist. Buon Appetito!

Farmers' Market

Tuesday 27 June 9.00am - 2.00pm, **Market Square**

Events promoted by Aylesbury Town Council and the Town Centre Partnership, including Aylesbury Vale District Council, Aylesbury Town Council, Friars Square Shopping Centre, Hale Leys Shopping Centre, Boots and Marks and Spencers.

JULY

Aylesbury Concert Band

Sunday 2 July from 2.30pm - **Kingsbury**

Sit back, relax, and enjoy some great music.

Roald Dahl Festival

Saturday 8 July - **Town Centre and nearby locations**

Parade commences at 11am with other activities all day. The 4th Annual Roald Dahl Festival this year centres around a James and the Giant Peach theme.

A colourful parade of Dahl creations will take place in and around the Market Square and Kingsbury areas of Aylesbury. Stalls providing activities will also be present in the town centre.

Nearby Buckinghamshire County Museum and Roald Dahl Gallery will have a fantastic fun day and the County Library will offer special activities and opportunities for young people. Other entertainment will take place at the Civic Centre and the nearby Queens Park Arts Centre.

Aylesbury Summer Celebration

Sunday 16 July - 11.00am - 4.00pm

(venue to be confirmed)

A fabulous day out for all the family. Expect the unexpected right here in the middle of Aylesbury.

Farmers' Market

Tuesday 25 July 9.00am - 2.00pm, **Market Square**

AUGUST

Aylesbury Street Festival

Every Saturday and Sunday in August, in the **Market Square and Kingsbury**

Performers from home and abroad provide their own cultural blend of music and atmosphere adding spice to any visitor's town centre shopping spree and leisurely ambling. A programme of seasonal entertainment for the children also takes place at various venues - see press and posters for details.

Aylesbury Showcase Presents

Sunday 27 August 12.00noon - 7.00pm, **Market Square**

The return of the much-loved "Hobbles on the Cobbles" starring John Otway.



Aylesbury Town Centre Events 2006 September - December

SEPTEMBER

Parklife - Vale Park

Friday 1 - Sunday 3 September

This ever-popular annual event showcases the talents of local people, groups, clubs and organisations. This three day event provides a programme of entertainment for all the family including a play day for 5-13 year olds, theatre performances, cultural diversity events, sports, music, arts and crafts.

For a full programme of events and activities over the three days look out for the special leaflets at various outlets around the town nearer the time.

Charter Day Tudor Fayre

Sunday 10 September 11.00am - 4.00pm, Market Square

This event is just getting bigger and better so don't miss it. As part of the heritage weekend free family entertainment will be provided in the Market Square. Come along and learn about the past as Aylesbury turns back the clock to 1554. Enjoy the Tudor entertainment including the Ratcatcher, Singing Plague Victims, Travelling Players, Jesters and Tudor crafts people at work.

Oyster Fair

Sunday 24 September, Kingsbury

Oyster Fair is coming to Aylesbury. A chance to enjoy a glass of champagne and sample a range of fresh marinated seafoods. Learn more about the produce from the 'oyster experts' and then treat yourself and take home some of the delicious food on offer - lovely! (the event includes a Craft Fair).

Farmers Market

Tuesday 26 September 9.00am - 2.00pm, Market Square

OCTOBER

Special Half Term Farmers' Market and activities - Tuesday 24 October 9.00am - 2.00pm, Market Square

Keep everyone happy this half term. A chance for the grown ups to buy a range of fresh local produce and enjoy some music, whilst the kids take part in fun craft activities and see the farm animals.

Ghouls and Villains

Thursday 26 October

Meet at the Civic Centre, 6.00pm

For all the family. An intriguing and light-hearted one hour walk around "spooky" Aylesbury. Tickets available from the Tourist Information Centre in advance - 01296 330559. This event is very popular so book early to avoid disappointment. (If there is excessive demand additional dates may be added).

NOVEMBER

Christmas Lights Switch On

Thursday 16 November 5.30pm - 7.30pm, Market Square

Kick off the festive season in sparkling fashion. This popular event is hosted on behalf of the town by Mix 96 who will provide free family entertainment throughout the evening including their usual fun with quizzes, activities and of course fabulous music. The lights will actually be switched on at 6.50pm followed by a firework display. There is also a funfair and stalls for you to enjoy and of course the opportunity to do some late night shopping as the shops stay open until 8.00pm.

Santa's Parade

Sunday 19 November 10.30am High Street, Market Square and Bourbon Street

A must for the kids! Santa will arrive in Aylesbury for a spectacular parade through town. Santa will be joined by all his friends including entertainers and cast of the Civic Centre Pantomime. Come along and wave him on his way from the High Street, around the Market Square, into Bourbon Street and on to his Grotto. After the parade the children can enjoy the small funfair and entertainment around the town.

Charity Market -

Sunday 26 November 11.00am - 3.00pm, Market Square

Farmers' Market

Tuesday 28 November 9.00am - 2.00pm, Market Square

DECEMBER

Christmas Gift and Craft Fayre

Sunday 3 December 11.00am - 3.00pm, Market Square

Italian Market

Friday 8 - Saturday 9 December, 9.00am - 4.00pm Kingsbury

Christmas Farmers' Market

Sunday 10 December 10.00am - 2.00pm, Market Square

Fresh local produce including meats and cheeses, fruits and vegetables. Seasonal produce with festive music and children's activities. A delicious array of local produce from a variety of local farmers.

Skating in Kingsbury 16 and 17 December 2006

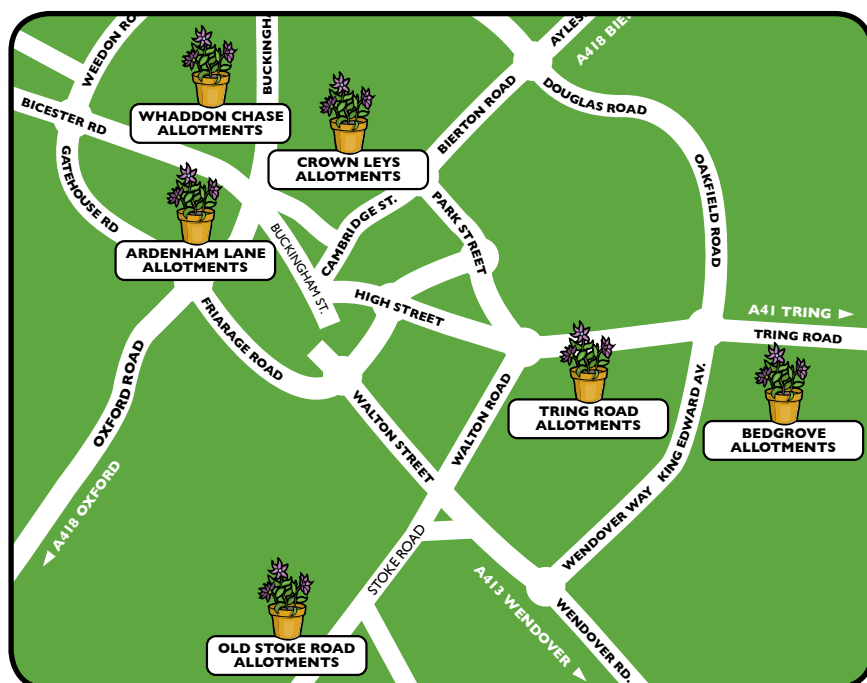
A Skating Rink will be set up in Kingsbury to provide hours of fun for all the family, together with a Speciality Christmas Market selling interesting and unusual seasonal artefacts and gifts, and stalls with roasted chestnuts, baked potatoes, mulled wine and many other festive delights.

Aylesbury Town Council Allotment Sites

The Aylesbury Allotments Community is growing!! Aylesbury Town Council is responsible for six allotment sites within the Town; they are situated in the following areas:

Ardenham Lane	- at the bottom of Mount Pleasant off the Bicester Road
Bedgrove	- 3 entrances off the following roads, Hulbert End, Welbeck Avenue and Ingram Avenue
Crown Leys	- at the bottom of Havelock Street
Old Stoke Road	- off Old Stoke Road
Tring Road	- off Tring Road next to cemetery
Whaddon Chase	- at the bottom of Selkirk Avenue off Buckingham Road

LOCATIONS OF THE TOWN ALLOTMENTS



Location map supplied by Aylesbury Vale District Council

The Town Council is actively promoting the use of all the sites and has put into place a programme of improvements since 2003. This programme includes site security upgrades, site clearance programme, additional water troughs, and better site maintenance. To request an allotment contact the Allotment Officer at Aylesbury Town Council, 5 Church Street, Aylesbury, Bucks. HP20 2QP Telephone 01296 425678 to arrange a site meeting where you will be shown vacant plots.

Allotment gardening is enjoying a boom at the moment, people are more aware than ever about genetic modification of food, and the amount

of chemicals used in it's mass production. From a health point, allotment gardening provides exercise, fresh air, vegetables that actually have taste, you plant the seeds, grow the crops, pick them, take them home to cook and eat. Once you have tasted sweetcorn that has been picked, cooked and eaten within an hour, you will never go back to buying it from the supermarket. Allotment gardening also brings you into contact with a friendly group of people who will offer advice and encouragement and if you are lucky, spare plants to grow on your own plot. On the following pages are pictures of some of the plots on our sites:



Crown Leys



Old Stoke Road



Ardenham Lane



Whaddon Chase



Bedgrove



Tring Road

For more information about our allotments contact the Allotments Officer at Aylesbury Town Council. Telephone: 01296 425678 email: allotments@aylesburytowncouncil.gov.uk

Britain in Bloom

Aylesbury is to enter the Britain in Bloom competition for the first time this year. The competition, which is run by the Royal Horticultural Society, is designed to encourage local pride and to help towns to become more attractive places.

The society is particularly keen to see environmental improvement projects which have been carried out by local residents. If you and your friends and neighbours have a scheme to make an open space more attractive or useful, please contact the Town Council. We may be able to help with advice or seed funds.

Contact Aylesbury Town Council, 5 Church Street, Aylesbury, Bucks. HP20 2QP Tel: 01296 425678

Aylesbury-on-Sea

The seaside came to Aylesbury last July!

The Town Council arranged for 20 tons of sand to be dropped in Vale Park to give local youngsters an opportunity to experience seaside treats without leaving our own sunny town.

There were donkey rides, swings and roundabouts, a Punch and Judy show, a sandcastle competition, a helter-skelter and various food stalls.

Aylesbury people flooded into the park, with whole families bringing their pets and their picnics, on what turned out to be the hottest day of the year.

The Town Council is planning another Family Fun day this year, on Sunday 16 July, but as yet the venue has not been set. See next copy of this magazine for details.



Aylesbury's New Website

Visit www.aylesburytowncouncil.gov.uk to see the town's new website. The site contains articles on the history of Aylesbury, what's on, where to go, where to stay, shopping in Aylesbury and much more. There are links to other local authorities from which you can access information about local leisure amenities, schools, transport, businesses, the housing market and many other organisations in Aylesbury.

It should be possible for Aylesbury people and visitors to find more or less any information they need about Aylesbury on the site. And of course, the site contains lots of information about the activities of the Town Council, and gives you an opportunity to contact the Council and express your views.



New Town Guide

Aylesbury Town Council is working hard, together with the District and County Councils, to promote Aylesbury as an outstanding place to live, work and visit. As part of this drive the Town Council is sponsoring the creation of a new Town Guide to Aylesbury. The Guide, which it is hoped will be of use to visitors and residents alike, will contain articles about the history of Aylesbury, the modern town and planned developments. There will also be features about places of interest in Aylesbury and a town map. The guide will be available in June or July from Tourist Information Centres, Estate Agents, the Town Council and the Town Centre Partnership.

Walton Street Development

The Town Council deeply regrets that the District Council saw fit to take little notice of the views of the residents of Aylesbury Town over the plans for a car park with flats on Walton Street. The Town Council felt it was inappropriate to have such high-density housing on this site. However, it now appears that a large proportion will be social housing and the developer is obviously unconcerned at the cramped conditions in which residents of these dwellings will have to live.

Extra car parking facilities are necessary with the planned new entertainment centre and additional shops. The Town Council will watch with interest to see what category the District Council will place it in - will it be short term or long term? – we will keep you informed as the development unfolds.

Cllr Julian Newman

R.A.F. Halton – Send us your stories

It is now 50 years since R.A.F. Halton was granted the Freedom of the Town of Aylesbury. Technically this means that they are entitled to drive their sheep through the Marketplace without let or hindrance. This privilege is not one that they have made much use of, over the years. The point of the granting of the Freedom these days, of course, is not governed by practical considerations but reflects a desire on the part of the Residents of Aylesbury to honour the long association and close links between the Town and the Station.

The Town Council and Station Command at R.A.F. Halton have been working together to make this 50th Anniversary a memorable occasion, with a parade in the Town Centre of more than 150 R.A.F. servicemen, joined by local dignitaries, schools, clubs and youth organisations, 3 marching bands and a fly past and glider flight formation.

The organisers want to produce a booklet covering the R.A.F. and Aylesbury during the war years and also highlighting the last 50 years of close co-operation between Halton and Aylesbury.

Councillors Ray Ghent, Mrs Joan Poole, Mrs Jenny Puddefoot and Graham Webster are particularly keen to contact residents who have stories to tell about working at the station over the years. They would also like to hear from residents or service people who married, reinforcing the links between the Town and the Station.

If you have any stories, pictures or memorabilia that you would like to share with the townspeople of Aylesbury and the servicemen and women at the Station, please contact us. We would love to hear from you.

Contact Aylesbury Town Council, 5 Church Street, Aylesbury, Bucks. HP20 2QP Tel: 01296 425678

Useful Contact Numbers

NAME OF SERVICE CONTACT NUMBER

A

Abandoned cars	585076
Access Advice	585743
Adoption and fostering	383999
Adult Learning	0845 045 4040
Adults with Learning disability	504408
Air Pollution information	585199
Animal licensing (e.g. kennels)	585502
Archives (Centre for Bucks Studies)	382587
Arts development	585206
Aylesbury Music Centre	428941

B

Benefits (council tax & housing)	585618
Blue Badge scheme (disabled parking)	382902
Bucks & Milton Keynes Sports Partnership	585215
Building regulations	585460
Burials and cemeteries	585298
Business rates (NNDR)	585096
Bus passes	585639
Bus shelters	383723
Bus timetables	0870 608 2608
Bylaws	585024

C

Cabinet and Committee information	383679
Cabinet and Committee information	585040
Charity Stall bookings	
Market Square, Aylesbury	585235
Children's Information Service	0800 328 3317
Civic Centre - box office	486009
Civic Centre - room hire	585527
Closed circuit TV, Aylesbury	585231
Commercial premises for rent	585232
Community centres	585210
Community safety	585005
Connexions	339821
Conservation areas	585748
Consumer Advice	383212
Council Housing:	
Elderly people	585174
Repairs & maintenance call centre	585522
Out of hours emergency repairs	0700 0500321
Improvements	585129
Rents, accounts, enquiries, housing	585175
Right to buy	585176
Council Tax enquiries	585299
Councillor Information	585041
Councillor Information	383679
Countryside	427972
Countryside Services	382165
Cycling	585462
Cycling paths	0845 230 2882

NAME OF SERVICE CONTACT NUMBER

D

Dangerous structures	585460
Data Protection	585386
Data Protection	382907
Day Centres:	
Bierton Hill, Aylesbury (Learning Disability)	423508
Well Street, Buckingham (Learning Disability)	01280 823564
Hartwell, Aylesbury (Older People)	485088
Thrift Farm, Whaddon (Learning Disability)	01908 501733
Demolitions	585460
Dial-a-ride	330088
Disabled person car badges	382902
Disability Sports	585626
Dog bin service	585605
Dog warden service	585200
Drainage - land, ditches and streams	585336
Drainage - public sewer record enquiries	585336
Drugs Prevention Education & Awareness Project (DPEAP)	339821

E

Economic development	585064
Elderly people - lifeline alarms	585465
Electoral registration	585807
Emergency planning	585370
Energy advice	585605
Environmental health helpline	585605
Environmental issues / SAVE	585147
Environmental Services	0845 230 2882
Equalities and disabilities advice	585743
European Team	382489

F

Fairs and circuses	585236
Fair Trading	383212
Farm animal health	383212
Finance	395000
Flooding	585336
Flytipped waste	585395
Flood issues / complaints	585605
Footpaths and bridleways	0845 230 2882
Fraud prevention and investigation	585342

Useful Contact Numbers

NAME OF SERVICE CONTACT NUMBER

G

Garages for rent	585592
Garden waste	585510
Grants	585186
Grass cutting	585596
Green Park training & conference centre	633800
Gypsy / Travellers hotline	383774

H

Handyman scheme	585605
Health Improvement Programme	585154
Health and safety at work / accidents	585605
Highways on call	0845 230 2882
- Emergency out of hours	486630
Holiday activities for children	585210
Home Care - Hampden Hall	387100
Homelessness	585168
Housing advice	585167
Housing Association development	585123
Housing grants	585605
Housing lists / transfers	585197
Housing - shared ownership	585360
Housing - private sector	585605

I

Infectious disease	585605
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Information:

Children's Information service	0800 328 3317
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J

Job advertisements / applications	585020
Job advertisements / applications	383366

L

Legal and Democratic Services	395000
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Libraries:

General enquiries	382830
Aylesbury, Walton Street	382248
Buckingham, Verney Close	01280 813229
County Reference Library	383252
Haddenham, Churchway	01844 291527
Ivinghoe, Town Hall	668390
Long Crendon, High Street	01844 208032
Steeple Claydon, Village Hall	730392
Stewkley, High Street North	01525 240411
Wendover, High Street	623649
Wing, Village Hall	688465
Winslow, Park Road	383590
Lighting - street lighting	0845 230 2882
Local Studies (Centre for Bucks Studies)	382250

NAME OF SERVICE CONTACT NUMBER

M

Market enquiries (Town & County markets)	01952 242019
Mental Health Teams:	
Tindal Centre, Aylesbury	393363
Tindal Centre Social Services	504290
Winslow Health Centre	714893
Mortgage enquiries for council houses	585263
Museum - County, Aylesbury	331441
Museum - Old Gaol, Buckingham	01280 823020
Music - Aylesbury Music Centre	428941

O

Older People - Care Services	382113
Open Spaces (adoptions)	585208
Ombudsman complaints	585003

P

Parking services	585381
Parks	585088
Payments - AVDC Services	585820
Performance Improvement	383321
Pest Control	585159/585605
Physical & Sensory Disability team	383740
Planning appeals	585429
Planning applications	585426
Planning publication requests	585439
Play areas	585088
Playschemes	585188
Jonathan Page Playcentre (after school club)	336413
Population statistics	383374
Pothole enquiries	0845 230 2882
Private tenants' advice	585167
Probation service	483174
Public toilets	585506
Public transport	383737
-timetable enquiries	0870 608 2608

R

Rail cards	585639
Recycling banks	585605
Recycling centres	382307
Reflex Gym, Winslow	383555
Refuse collection / recycling - domestic	585510
Refuse collection / recycling - commercial	585078
Registrar (births, deaths and marriages)	382581
Rent payments - industrial / commercial	585262
Repairs & Maintenance - public & commercial property	585241
Retail space	585462
Road and pavement enquiries	0845 230 2882
Road Safety	382450

Useful Contact Numbers

NAME OF SERVICE CONTACT NUMBER

S

Schools (Aylesbury Vale Area office)	383520
Schools admissions	383250
School Library and Information Service	382268
Sheltered housing	585465
Shopmobility (located in Civic Centre car park)	336725
Social Services	383999
- outside office hours (emergencies)	01494 817750
Careline (freephone)	0800 137915
Sports development	585221
Staying Put Scheme	585118
Strategic planning	382822
Street charity collections	585509
Street lighting	0845 230 2882
Street name plates	585382
Street naming and numbering	585460
Student Support (Higher Education)	383268
Swimming Pools:	
Aqua Vale Swimming & Fitness Centre	488555
Swan Pool and Leisure Centre, Buckingham	01280 817500

T

Taxi licensing	585509
Taxi tokens	585639
Tourism	585183
Town Centre Manager (Aylesbury)	396370
Trading Standards	383212
Traffic Management	0845 230 2882
Transport planning	585435
Trees - general enquiries	585210
Trees - highways	0845 230 2882
Trees - planning	585479

W

Waste and recycling centres (household)	382307
Winslow Centre (Continuing Education)	383555

Y

Youth & Community Service (County Hall)	382583
Aylesbury Vale Area Team (Grange Youth Centre)	422091
Green Park Youth & Community team	633812

The Roald Dahl children's gallery

Buckinghamshire County Museum

The Roald Dahl Children's Gallery is part of **Buckinghamshire County Museum**. Experience the magic with a visit to this exciting hands-on gallery. **PLUS** exhibitions, events and activities for all the family.

Museum opening times

Monday-Saturday 10.00am-5.00pm
Sunday 2.00pm-5.00pm

Open most Bank Holidays

Restricted opening times for the Roald Dahl Children's Gallery during school term. Entry charge for the Roald Dahl Children's Gallery. Entry to the museum is **free**.

For more information call:

01296 331441

Email: museum@buckscc.gov.uk

www.buckscc.gov.uk/museum



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